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3. DESCRIPTION OF SERVICES

- 3.1. Wide Area ("WATS") and Message ("MTS") Toll Services
- 3.1.1. The Company offers WATS and MTS interstate interexchange long distance service utilizing switched or dedicated access arrangements between the Customers Premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.
- 3.2. Switched Inbound Service
- 3.2.1. Switched inbound service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends
- 3.3. Switched Outbound Service
- 3.3.1. Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.
- 3.4. Dedicated Inbound Service
- 3.4.1. Dedicated inbound service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.5. Dedicated Outbound Service
- 3.5.1. Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.6. Calling Card Service
- 3.6.1. The Company's Calling Card Service permits Customers to place long distance calls utilizing Company issued Calling Cards for billing purposes.

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3.7. Timing of Calls

- 3.7.1. Long distance usage charges are based on the actual usage of the Company network. Chargeable time begins when a connection is established between the Calling Station and the Called Station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 3.7.2. Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in sixty (60) second increments and rounded to the next higher sixty (60) second period.
- 3.8. Minimum Call Completion Rate
- 3.8.1. A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D Access Services.

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4. RATES AND CHARGES

- 4.1. Usage Rates
- 4.1.1. The following are the per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.
- 4.2. Switched Inbound Usage Rates
- 4.2.1. The Company's Switched Inbound Usage Rates apply to switched inbound calls originating and terminating within the United States.

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Plan 3A

Customers having monthly usage charges no more than \$25.00 shall be eligible for Plan 3A.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.01000	0.01000

Plan 3S

Customers having monthly usage charges no less than \$25.01 but no more than \$35.00 shall be eligible for Plan 3S.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00950	0.00950

Plan 3D

Customers having monthly usage charges no less than \$35.01 but no more than \$50.00 shall be eligible for Plan 3D.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00925	0.00925

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Plan 3W

Customers having monthly usage charges no less than \$50.01 but no more than \$75.00 shall be eligible for Plan 3W.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00890	0.00890

Plan 4B

Customers having monthly usage charges no less than \$75.01 but no more than \$100.00 shall be eligible for Plan 4B.

BUSINESS DAY EVENING/NIGHT/WEEKEND

		<u> </u>
MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00850	0.00850

Plan 4C

Customers having monthly usage charges no less than \$101.00 but no more than \$199.00 shall be eligible for Plan 4C.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00790	0.00790

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Plan 4F

Customers having monthly usage charges no less than \$200.00 but no more than \$299.00 shall be eligible for Plan 4F.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00750	0.00750

Plan 4E

Customers having monthly usage charges no less than \$300.00 but no more than \$500.00 shall be eligible for Plan 4E.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00690	0.00690

Plan 4G

Customers having monthly usage charges no less than \$501.00 but no more than \$1,000.00 shall be eligible for Plan 4G.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0,00650	0.00650

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Plan 4H

Customers having monthly usage charges no less than \$1,000.00 but no more than \$2,000.00 shall be eligible for Plan 4H.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00600	0.00600

Plan 4M

Customers having monthly usage charges no less than \$2,001.00 but no more than \$3,000.00 shall be eligible for Plan 4M.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00550	0.00550

Plan 4N

Customers having monthly usage charges no less than \$3,001.00 shall be eligible for Plan 4N.

BUSINESS DAY EVENING/NIGHT/WEEKEND

Mileage	Initial 6 Seconds	Additional 6 Seconds
All	0.00500	0.00500

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- 4.3. Switched Outbound Usage Rates
- 4.3.1. The Company's Switched Outbound Usage Rates apply to switched outbound calls originating and terminating within the United States.

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Plan 1A

Customers having monthly usage charges no more than \$25.00 shall be eligible for Plan 1A.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.01000	0.01000

Plan II

Customers having monthly usage charges no less than \$25.01 but no more than \$35.00 shall be eligible for Plan 11.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00950	0.00950

Plan 1F

Customers having monthly usage charges no less than \$35.01 but no more than \$50.00 shall be eligible for Plan 1F.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00925	0.00925

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Plan 1X

Customers having monthly usage charges no less than \$50.01 but no more than \$75.00 shall be eligible for Plan 1X.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00890	0.00890

Plan 2B

Customers having monthly usage charges no less than \$75.01 but no more than \$100.00 shall be eligible for Plan 2B.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00850	0.00850

Plan 2C

Customers having monthly usage charges no less than \$101.00 but no more than \$199.00 shall be eligible for Plan 2C.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00790	0.00790

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Plan 2F

Customers having monthly usage charges no less than \$200.00 but no more than \$299.00 shall be eligible for Plan 2F.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00750	0.00750

Plan 2E

Customers having monthly usage charges no less than \$300.00 but no more than \$500.00 shall be eligible for Plan 2E.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00690	0.00690

Plan 2G

Customers having monthly usage charges no less than \$501.00 but no more than \$1,000.00 shall be eligible for Plan 2G.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00650	0.00650

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Plan 2H

Customers having monthly usage charges no less than \$1,000.00 but no more than \$2,000.00 shall be eligible for Plan 2H.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00600	0.00600

Plan 2M

Customers having monthly usage charges no less than \$2,001.00 but no more than \$3,000.00 shall be eligible for Plan 2M.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All .	0.00550	0.00550

Plan 2N

Customers having monthly usage charges no less than \$3,001.00 shall be eligible for Plan 2N.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00500	0.00500

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- 4.4. <u>Dedicated Inbound Usage Rates</u>
- 4.4.1. The Company's Dedicated Inbound Usage Rates apply to dedicated inbound calls originating and terminating within the United States.

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Findlay, OH 45840

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Plan 1Y

Customers having monthly usage charges no more than \$2,000.00 shall be eligible for Plan IY.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00550	0.00550

Plan 2I

Customers having monthly usage charges no less than \$2,001.00 but no more than \$4,000.00 shall be eligible for Plan 2I.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00475	0.00475

Plan 2J

Customers having monthly usage charges no less than \$4,001.00 shall be eligible for Plan 2J.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
Ail	0.00450	0.00450

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- 4.5. <u>Dedicated Outbound Usage Rate</u>
- 4.5.1. The Company's Dedicated Outbound Usage Rates apply to dedicated outbound calls originating and terminating within the United States.

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Plan 1Y

Customers having monthly usage charges no more than \$2,000.00 shall be eligible for Plan IY.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00550	0.00550

Plan 21

Customers having monthly usage charges no less than \$2,001.00 but no more than \$4,000.00 shall be eligible for Plan 2I.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00475	C.00475

Plan 2J

Customers having monthly usage charges no less than \$4,001.00 shall be eligible for Plan 2J.

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.00450	0.00450

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- 4.6. Calling Card Usage Rates
- 4.6.1. Customers using the Company's Calling Card to place interstate long distance calls incur the per minute usage charge set forth hereinafter. The Company's Calling Card Usage Rates apply to calls placed utilizing the Company's Calling Card Service originating and terminating within the United States.

Plan 5A

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.02200	0.02200

Plan 5B

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.02000	0.02000

Plan 5D

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.02000	0.02000

A. Customers will incur a surcharge of \$0.20 per call.

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Plan 5F

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.01500	0.01500

Plan 5G

BUSINESS DAY EVENING/NIGHT/WEEKEND

MILEAGE	Initial 6 Seconds	Additional 6 Seconds
All	0.01500	0.01500

A. Customers will incur a surcharge of \$0.25 per call.

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4.7. Recurring Charges

4.7.1. Customers will incur the following monthly Recurring Charges:

	SWITCHED ACCESS	DEDICATED ACCESS
Per 800 Number	\$1.00 per call	n/c
Accounting Codes(non-verified)	\$15.00 per account	n/c
Authorization Codes/BTN (verified)	\$15.00 per account	n/c
Authorization Code change/add/delet	te n/c	n/c
Monthly Recurring Charge Per T-1	n/c	varies by distance
Monthly Billing Charge	\$5.00 per month	n/c

4.8. Non-recurring Charges

4.8.1. Customers will incur the following monthly Non-recurring Charges:

	SWITCHED ACCESS	DEDICATED ACCESS
Per 800 Number	n/c	n/c
Accounting Codes(non-verified)	n/c	n/c
Authorization Codes/BTN (verified)	n/c	n/c
Authorization Code change/add/delete	e n/c	n/c
Set and Installation Charge	n/e	Varies by length of contract

4.9. Special Promotional Offering

The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by Commission. Company will not have special promotional offerings for more than 90 days in any 12 month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof.

4.10. Emergency Calls

4.10.1. Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.

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4.11. Payphone Use Service Charge

4.11.1. A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$0.35.

4.12. Universal Connectivity Charge

- 4.12.1. Services provided pursuant to this tariff are subject to an undiscountable monthly Universal Connectivity Charge. This monthly service charge is equal to 6.9% of the Customer's total net interstate and international charges, after application of all applicable discounts and credits.
 - 4.12.1.A. The Company will waive the Universal Connectivity Charge with respect to specifically identified Company charges to the extent that the Customer demonstrates to the Company's reasonable satisfaction that:
 - 1. the Customer has filed a Universal Service Worksheet with the Universal Service Administrator covering the twelfth month prior to the month for which the Customer seeks the waiver (i.e., to be eligible for a Waiver in February 1998, the Customer must have filed a Universal Service Worksheet with the Universal Service Administrator covering February 1997);
 - 2. the charges with respect to which the waiver is sought are for services purchased by Customer for resale; and
 - 3. the Customer will file a Universal Service Worksheet with the Universal Service Administrator in which the reported billed revenues will include all billed revenues associated with the Customer's resale of services purchased from the Company.
 - 4.12.1.B. The Universal Connectivity Charge will not be waived with respect to:
 - 1. charges for services purchased by the Customer for its own use as an end user; or

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d/b/a IMPACT LONG DISTANCE 2025 Tiffin Ave., Unit 2

Findlay, OH 45840

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2. charges for which the bill date is on, prior to, or within fifteen days after, the date on which the Customer applies for a waiver with respect to those charges.

4.13. Carrier Line Charge

4.13.1. Customers of the Company's outbound service contained in this Tariff are subject to an undiscountable Carrier Line Charge. The Carrier Line Charge is a per line (local exchange carrier provided switched access line) monthly charge. The Carrier Line Charge is as follows:

Monthly per line charge

Single Line Residential	\$1.04
Single Line Business	\$4.25
Multi-Line Residential	\$2.53
Multi-Line Business	\$4.25

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